



External supplies quality policy

Hydronit S.r.l. has as its strategic objectives the guarantee of product quality and the satisfaction of both implicit and explicit Customer needs, to be achieved through the continuous improvement of all company processes, including external supplies.

The Quality Management System compliant with the UNI EN ISO 9001:2015 standard is perceived in Hydronit as a tool aimed at guaranteeing control of all company activities that impact on internal and external processes.

The Environmental Management System conforming to the UNI EN ISO 14001:2015 standard is preferential and is seen as the will of the supplier to keep under control aspects that have an influence on the community and on the product/service placed on the market.

In pursuing quality as a customer loyalty tool, on the basis of a management based on the process approach and in view of the full satisfaction of the interested parties, Hydronit observes the following principles:

Procurement policy aimed at establishing partnership relationships with qualified suppliers.

Suppliers are partners with whom to work to achieve objectives that satisfy both and ensure mutual and continuous growth, being the management aware of the interdependence with its suppliers and sure that the establishment of mutually beneficial relationships are capable of increasing, for both sides, the ability to create added value. Suppliers are required to pursue the following objectives:

- High product quality standards
- Timely responses
- Effective communication tools
- Technical support for the development of new products
- Products and services that comply with current environmental regulations
- High standards of control for proper free pass management
- Production and delivery flexibility
- Preserving materials from damage due to handling
- Full compliance with contractual obligations
- Traceability of the supply chain

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