

## TECHNICAL SUPPORT AND COMMISSIONING RATES

**VALID FROM 01.06.2024**

			<i>HYDRAULIC SPECIALIST</i>	<i>SOFTWARE ENGINEER</i>	<i>MECHATRONICS SPECIALIST</i>
TRAVEL	€/h		79,35	105,8	125,64
INTERVENTION DURING ORDINARY HOURS *	€/h		79,35	105,8	125,64
INTERVENTION DURING EXTRA HOURS *	€/h		95,22	126,96	150,76
INTERVENTION ON SITE / REMOTE ASSISTANCE **	€/h		71,41	95,22	113,10
KILOMETRIC REFUND	€/km	0,6			
BOARD AND LODGING REFUND		at cost			
AIR TRAVEL/TRANSPORTS REFUND		at cost			
MOTORWAY TOLL REFUND		at cost			

\* travel hours included

\*\* Remote assistance hours are calculated excluding the first 10 minutes of connection which are free of charges.

**Ordinary hours:**

Technical intervention and service lasting up 8 hours per day.

**Extra hours:**

Hours exceeding the ordinary time from Monday to Saturday, 8:00AM to 5:00PM.

On Sunday and public holidays, the rates applied shall be increased by 55% on the ordinary.

**Notes:**

- It will be our care to notify in advance in case on site technical intervention is required;
- any change to the terms of the present tariff-based, shall be agreed with HYDRONIT, after a written quotation and acceptance by the customer;
- the signature on the report represents the unconditional acceptance of: ordinary/extra/travel hours indicated, the km of round travel and material used for the repair;
- a regular invoice will follow the report released by our technician. All prices are VAT excluded.

Varedo (MB), 01/06/2024

Signature for acceptance

Mod. TECSUP