

## Quality policy for external supplies

Hydronit srl sets as strategic goals the warranty of the product quality and the satisfaction of customer needs, both implicit and explicit, to reach through the continuos improvement of all company's processes, including external supplies.

The management system for quality, which is compliant with <u>UNI EN ISO 9001:2015</u> is seen by Hydronit as a finalized instrument to guarantee the control of all the company activities which have an impact in our processes.

In order to pursue quality as a way to retain a customer, according to an established management on the approach for process and to full satisfy the interested parts, Hydronit sets the following guidelines:

Procurement policy oriented to the creation of partership relations with qualified suppliers.

Suppliers are partners with whom work to reach goals which can satisfy both and gaurantee a mutual and continuos growth, as the management is aware of the increase, for both parts, of the capacity to create added value.

- High product standard quality even keeping high the market competitiveness
- Fast replies
- Effective communication instruments
- Technical support for the development of new products
- Efficient quality sistems, environment and security
- Product and services which are compliant to the current regolations in terms on environment
- Health protection on interpersonal relationships
- High standards of control in order to handle the free pass supplies
- Flexibility to the advanced requests of supply
- Full respect of contractual restrictions
- Maximum protection of goods for transport
- Traceability of supply chain

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